

## **Integration Outcomes (will differ by level of integration selected using SAMHSA model)**

### 1. Capacity assessment

Determine caseload capacity at OMH and OASAS licensed clinics, substance abuse detoxification centers and transitional housing units, and project need based on epidemiological data for mental illness prevalence

### 2. Patient /Consumer Level Outcomes

- Decrease hospital admissions and emergency room visits
- Increase adherence to treatment plans
- Increase in successful completion of addiction treatment
- Increase patient/consumer satisfaction

### 3. System Level Outcomes

- Decrease in cost per patient/consumer
- Increase use of recovery and rehab supports including technology innovation (i.e. smart phone technology, telemedicine, reminder recall support)
- Increase in appointment keeping after hospital or ER visit
- Increase in appointment keeping for physical health and behavioral health visits
- 1 collaborative treatment plan including coordination of care management
- Creation of protocols to ensure timeliness of referral, appointments, feedback

### 4. Provider Level Outcomes

- Increase communication (formal, written and/or informal, oral) and effective systems to support information transfer
- Increase understanding of others' role and culture
- Increase care coordination around admission and discharge planning.
- Increase provider satisfaction