Integration Outcomes (will differ by level of integration selected using SAMHSA model)

1. Capacity assessment

Determine caseload capacity at OMH and OASAS licensed clinics, substance abuse detoxification centers and transitional housing units, and project need based on epidemiological data for mental illness prevalence

2. Patient/Consumer Level Outcomes

- Decrease hospital admissions and emergency room visits
- Increase adherence to treatment plans
- Increase in successful completion of addiction treatment
- Increase patient/consumer satisfaction

3. System Level Outcomes

- Decrease in cost per patient/consumer
- Increase use of recovery and rehab supports including technology innovation (i.e. smart phone technology, telemedicine, reminder recall support)
- Increase in appointment keeping after hospital or ER visit
- Increase in appointment keeping for physical health and behavioral health visits
- 1 collaborative treatment plan including coordination of care management
- Creation of protocols to ensure timeliness of referral, appointments, feedback

4. Provider Level Outcomes

- Increase communication (formal, written and/or informal, oral) and effective systems to support information transfer
- Increase understanding of others’ role and culture
- Increase care coordination around admission and discharge planning.
- Increase provider satisfaction