Want To Register as a New Volunteer in NYS – ServNY?

ServNY is New York State’s standardized volunteer registration program for disasters, and public health emergencies. Its goal is to help local Volunteer Coordinators and the State Volunteer Coordinator manage events and to eliminate issues that arise when mobilizing healthcare and non-healthcare volunteers during an emergency response.

Register As A New Volunteer Using Your NY.gov Account

2. Click Sign in and go to next step OR Register by clicking Don’t have an Account.
3. Select Health Applications.
4. Select ServNY from list of NYS Department of Health Applications.
5. Review the ServNY Privacy Policy.
6. Check the I acknowledge, certify and/or agree.
7. Click Continue.
8. Complete all required fields (marked with red asterisk *) in section including: Identity, Contact Info, SMS/Text Messages & Emergency Contact Info.
9. Click Continue.
10. Complete PROGRAM MEMBERSHIP
11. Click Continue.
12. If you selected Non-Health Care Volunteer, then proceed to OTHER TRAININGS AND SKILLS
13. If you selected Health Care Volunteer, then proceed to HEALTH CARE PROFESSIONS and then to OTHER TRAININGS AND SKILLS
14. Click Continue.
15. Review all data entered by scrolling down the Volunteer Summary.
16. Click Export to PDF to save or print a copy of your volunteer profile (optional).

If you clicked Don’t have an Account then follow steps on screen:

a. Click Personal.
b. Review what is needed to create account.
c. Click Sign up for a Personal NY.gov ID.
d. Enter First Name, Last Name, Email, Confirm Email, Preferred Username.
e. Click Check to be sure Username is available. If NOT available, try again.
f. Check I’m not a robot.
g. Click Create Account. If the system finds a last name and email match, then you can have your Username emailed to you OR Click Continue.
h. Verify info on the screen (name, email and username). If not correct, click Back OR If correct, click Continue.
i. Go to email you entered in Step 6.
j. Click link in email (Please click here to activate your account).
k. Select three (3) secret questions and answers.
l. View You have successfully saved your secret questions and answers. Please click the below Continue button to set your new password.
m. Enter password 2X.

If errors exist, then an error message will display, so correct error(s) and click again.

For Healthcare Volunteers only, sample credentialing error:

SED / license # (123456) for SED profession (Profession - code) not found in SED.

n. Confirm Password Change Info/userID your new password has been set message.
o. Click Continue.
p. Click Continue to Enrollment on the NY.gov ID Activation page.
q. Return to Step 2 instructions on left side of this document to register as a volunteer.

Requests for assistance and questions can be sent to: ServNY@health.ny.gov.

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